

Kofax Export Connector for Fax

1.1.0

Administrator's Guide



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Administrator's Guide

This guide contains information about the installation and use of Kofax Export Connector for Fax. The export connector enables you to route documents through Kofax Capture to a fax server as faxes.

During the export connector setup, you configure your fax server properties (such as the server name) and specify fax settings (such as the fax number and subject).

Tip For Kofax Front Office Server users, lookup lists for fax numbers and email addresses can be created as index fields in Kofax Capture for use in the Kofax Front Office Server Thin Client and MFPs. See the *Kofax Front Office Server Administrators Guide* for instructions.

Overview

The export connector provides you with the following features:

- Ability to route a document to a fax server for exporting
- Ability to specify your fax server properties (such as the server host name or IP address)
- Ability to specify the fax information (such as the sender's and recipient's fax number) based on Kofax Capture data
- Support for the following fax servers:
 - Kofax Communication Server
 - RightFax Fax Server
 - Biscom FAXCOM Fax Server

Note If you are using RightFax or Biscom FAXCOM, be sure the client software for the fax server is installed on each client workstation where the export connector is installed.

Supported Image Format for Kofax Export Connector for Fax

Only .TIF image files are supported for export with the export connector, based on the following image format options:

- Resolution (dpi)
 - 204x98 (Standard fax; preferred)
 - 204x196 (Fine fax; preferred)
 - 200x100
 - 200x200
 - 100x100

- 300x300
- Page width
 - 1728 pixels at 204 dpi (preferred)
 - 1728 pixels at 200 dpi
 - 1654 pixels at 200 dpi
 - 1654 pixels at 200 dpi
- Color mode
 - Black and white (only)

Training

Kofax offers both classroom and computer-based training that will help you make the most of your Kofax Capture solution. Visit the Kofax Web site at www.kofax.com for complete details about the available training options and schedules.

Getting Help for Kofax Products

Kofax regularly updates the Kofax Support site with the latest information about Kofax products.

To access some resources, you must have a valid Support Agreement with an authorized Kofax Reseller/ Partner or with Kofax directly.

Go to <http://www.kofax.com/support> for:

- Access to product knowledge bases
Click **CAPTURE: SUPPORT KNOWLEDGE**.
- Access to the Kofax Customer Portal (for eligible customers)
Click **CAPTURE: SUPPORT INTERACTIONS** and log in.
To optimize your use of the portal, go to the Kofax Customer Portal login page and click the link to open the *Guide to the Kofax Support Portal*. The guide describes how to access the portal, what to do before contacting the support team, how to open a new case or view an open case, and what information to collect before opening a case.
- Product information and release news
Click **Product** and select a product name and version.
- Downloadable product documentation
Click **Documentation** and select a product name and version.
- Access to support tools
Click **Tools** and select the tool to use.
- Information about the support commitment for Kofax products
Click **Options** and select **Kofax Support Commitment**.

Use these tools to find answers to questions that you have, to learn about new functionality, and to research possible solutions to current issues.

System Requirements

The setup file for the export connector is provided on the Kofax Capture installation media.

Important To install the export connector, you must have Windows administrator privileges. If you do not have administrator privileges when attempting to install this export connector, you may receive error messages and several of the files may not install correctly.

Installing the Export Connector

- 1 In the location you extracted `KofaxExportConnector-1.1.0_For_Fax.ZIP` file, in the `\Installation` folder, run the installer `kcec-fax.msi`.
- 2 When the installation wizard appears, follow the instructions.
When the installation is complete, a message appears that indicates the export connector was successfully installed. Installing the export connector automatically registers it with Kofax Capture. Repeat this procedure on all Administration and Export workstations that will use the export connector.

Removing the Export Connector

You can remove the export connector after installing it. This process involves removing the export connector from any batches where it is being used, and then removing the export connector in the Export Connector Manager.

Removing the Export Connector from a Batch

- 1 In the Kofax Capture Administration module, on the Batch tab, expand the batch class to view associated document classes. Then, right-click the applicable document class.
- 2 On the displayed menu, select **Export Connectors**.
- 3 Under Assigned Export Connectors, select the export connector and click **Remove**.

Removing the Export Connector in the Export Connector Manager

- 1 In the Kofax Capture Administration module, on the Tools menu, select **Export Connector Manager**.
- 2 In the Export Connector Manager window, select the export connector, and click **Remove**.

Removing the Export Connector from the Computer

You can use the Control Panel's options to add or remove programs, or you can follow these instructions:

- 1 Run the `kcec-fax.msi` file.
When the existing installation is detected, the Application Maintenance window appears.
- 2 Select **Remove**, and then click **Next**.

- 3 Follow the on-screen instructions to remove the export connector.
When the remove is complete, a message appears to indicate the export connector was successfully removed.

Repairing the Export Connector

- 1 Run the kcec-fax.msi file.
When the existing installation is detected, the Application Maintenance window appears.
- 2 Select **Repair**, and then click **Next**.
- 3 Follow the on-screen instructions to repair the export connector.
When the repair is complete, a message appears to indicate the export connector was successfully repaired.

Setting Up Kofax Export Connector for Fax

Once you have associated a document class with a batch class in Kofax Capture, you may specify the export connector to use when exporting your documents.

- 1 Start the Kofax Capture Administration module.
- 2 On the Batch tab, expand the batch class to select associated document classes. Then, right-click the applicable document class.
- 3 On the displayed menu, select **Export Connectors**.
The Export Connectors window lists all available export connectors. Available export connectors are those that are registered with Kofax Capture.
- 4 Under Available Export Connectors, select **Fax Export Connector** and click **Add**.
- 5 In the Setup window, specify the settings for exporting documents. For detailed information, display Help for the export connector.

Modifying the Source Code

The source code is provided for the export connector on the Kofax Capture installation media. The source code can be opened, edited, and compiled in Microsoft Visual Studio 2005 or later. For assistance, see the Microsoft Visual Studio documentation.

Important In order to successfully modify and compile the export connector, development must occur on a workstation with the appropriate version of Kofax Capture and ILMerge previously installed.

ILMerge is a utility for merging multiple .NET assemblies into a single .NET assembly. It works on executables and DLLs alike and comes with several options for controlling the processing and format of the output. For information, go to the Microsoft Download Center.

- 1 To ensure all the needed DLL files will be available, do one of the following on your development workstation:
 - Install the kcec-fax.msi.

- Add the path to the KEC-Fax\Libs\TNA_Fax\bin folder to the System path environment variable.
- 2** In the location where you extracted the KofaxExportConnectorForFax-1.1.0.ZIP file, in the \Source folder, locate the kcec-fax-source.zip file. Copy the file to an appropriate location on your workstation and extract the file contents.
 - 3** Open, make any desired modifications, and compile the export connector source code in Microsoft Visual Studio.
 - 4** Copy the files in the \Publish folder to the Kofax Capture \bin folder (for example, c:\Program Files (x86)\Kofax\CaptureSS\ServLib\Bin).

Note If you receive an access denied error, close the Kofax Capture Administration module.

If you are prompted to replace any existing file, select **Yes**.

Repeat this procedure on each Administration and Export workstation that will be using the export connector.

